

Annex 1

Carers services currently provided in Oxfordshire:

Description of Service	Service includes:
<p>Carers Oxfordshire Our principal commissioned support to unpaid adult carers in Oxfordshire. OCC is the lead commissioner which is a partnership between Action for Carers, Rethink and the council's Customer Services Centre funded by the council and Oxfordshire Clinical Commissioning Group – now BOB ICS</p> <p>The current contract started on 1st April 2021</p>	<ul style="list-style-type: none"> • Information, advice and support online, over the phone and face-to-face • Carers' assessment, support planning and review • Mental health carers' support service • Peer support, training and befriending services • Care Matters, a quarterly newsletter for people who look after family members, friends or neighbours • Practical support with housework/gardening etc.
<p>Respite services Commissioned from care providers such as StyleAcre and the Order of St John for example and breaks for carers</p>	<ul style="list-style-type: none"> • Short Breaks • Sitting service • Cared for Short stay respite
<p>Oxfordshire County Council Directly provided services for adult carers</p>	<ul style="list-style-type: none"> • Carers joint assessments. 2,045 people have been assessed jointly with individuals they care for between April-Nov 2022. • Provide personal budget payments to enable carers to take a break. • Carers' wellbeing payments (administered by Carers Oxfordshire on behalf of the Council). 1,623 carers have received direct payment of up to £300 to support their own wellbeing. Carers have used these payments on a wide variety of things e.g. purchase of new orthopaedic mattress, days out, carers holiday and driving lessons.
<p>Oxfordshire County Council Directly provided services for young carers</p>	<ul style="list-style-type: none"> • Initially Young Carers needs are assessed and subsequently categorised. • Those who have been identified with level 2-4 needs and who would benefit from Early Help, a Strengths and Needs form or C&FA and Child Development Checklist is completed to determine the intervention required and supports the

	<p>development of an outcome-focused Team Around the Family Plan</p> <ul style="list-style-type: none"> • This prevents the need for a statutory assessment (managed by MASH) • A Young Carer's strengths and needs are identified through the Early Help process. This is a whole family, multi-agency process led by the professional who has identified that a family or young person could benefit from early help. • The council's Locality and Community Support Service and Targeted Early Help teams support Young Carers and their families to access support within their communities and also help co-ordinate the "Team Around the Family" multi-agency process, which seeks to support families to build on their strengths and make positive changes to family life. This process helps identify and resolve issues at an early stage to prevent potential escalation where statutory services may be required. • When a Young Carers is identified as having more complex needs, where Statutory Services may be required, they are supported by the Multi-Agency Safeguarding Hub (MASH).
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The NHS also provides extensive support to unpaid carers through its services including Primary Care, Oxford University Hospitals and Oxford Health NHS Foundation Trust.